

Useful Information

Cambridgeshire Constabulary

<https://www.cambs.police.uk>

Online

Webchat

Web chat is 24 hour service and can be accessed by clicking the green icon displayed at the bottom right of the screen throughout our website. It also works on mobile devices and tablets.

It is a great service to use if you are hard of sight or sound or if you are in an environment or situation where you may not be able to talk freely on the telephone. You can start talking to a police operator now via our [web chat service](#).

By phone

Non-emergency

Call [101](#) for non-emergency enquiries. Using this number, you can report an incident or get help.

Textphone

If you're deaf or hard of hearing, use our textphone service on [18001 101](#) or chat to us live through our web chat service.

PEAL

[Register to use the non-emergency police enhanced access line \(PEAL\)](#), which is designed to help people who have difficulties with telephone communication.

If you're already a registered user, please use the dedicated telephone number provided to you at registration.

The service is available for non-emergency queries and is available from 6am to 1am Sunday to Thursday and 7am to 2pm on Friday and Saturdays.

Emergency

Call [999](#) if;

- a serious offence is in progress or has just been committed
- someone is in immediate danger or harm
- property is in danger of being damaged
- a serious disruption to the public is likely.

If you are hard of hearing you can use our textphone service [18000](#) or chat to us live using our web chat.

Emergency and cannot speak

If you are in a hostile environment or situation and you can't talk, you can call us on [999](#) and **press 55** to tell us that you are unable to speak but that you need our help.

Anti-terrorist hotline

Call the UK Anti-Terrorism Hotline on [0800 789 321](#) if you've seen or heard something that you think could suggest terrorist activity.

Remain anonymous

You can report a crime or suspicious behaviour to [Crimestoppers](#) online, or by calling them on [0800 555 111](#).

Your local station

Cambourne Police Station
Sackville Way, Great Cambourne,
Cambridge
CB23 6EG

Phone: 101

Monday; 10am - 3pm
Tuesday - Sunday; closed
Bank holidays; closed